



§ 1

The online store www.passan.com.pl is administered by the company **P.P.H."PASSAN" Spółka Jawna Andrzej Wojciechowski** with the headquarters in: 09-540 Sanniki, ul. Wschodnia 3, Poland, Tax Identification Number: PL 7740015864, called as Shop.

§ 2

The Shop is selling goods using the **Internet** .

§ 3

If order is placed **by foreign customer**, Shop service will **contact** him by e-mail or fax in order to get the **confirmation of order**. Shop service will inform in writing (e-mail or fax) about **exact prices of ordered goods and transportation costs in Euro or Dollars**.

Shipping costs are estimated individually and they depend on the weight/dimensions of a parcel and a delivery address.

After receiving final acceptance of order within 3 working days a **proforma invoice** will be send to e-mail address (or fax number) given by the Buyer. All orders are carried out only after a **full payment in advance** has been done.

§ 4

All products are sold in **basic packages**: a piece or roll 5-100 meters (depending on the product). Detailed information about the packaging is contained in product description.

§ 5

Prices presented in the Shop are gross prices - they include VAT. The prices are displayed in the currency selected earlier by the Buyer.

§ 6

If a Buyer is the consumer according to the Act of March 2, 2000 about protection of consumer rights and liability for damage caused by a dangerous product, he is **entitled without giving a reason to resign to keep the commodity purchased in the Shop** within 10 days from the date of its receipt. In this case the Buyer is obliged to send back the purchased goods at his own expense to the address: P.P.H. PASSAN Spółka Jawna Andrzej Wojciechowski, 09-540 Sanniki, Wólka Wysoka 26, POLAND. This possibility is available if only the goods returned are complete, undamaged, not bearing the signs of use and packed originally. After having received those goods, the Shop will return the Buyer the gross value of the goods by bank transfer.

This possibility is unavailable if goods were prepared „on request”.

§ 7

In case of any **defects** in the goods a Buyer has the right to address a complaint to the Shop. The Buyer should do so within 3 days of receiving the parcel. Buyer has the **right to check the contents of parcel**. In case of any damage of the parcel noticed during transport or in case of inconsistency in number of parcels with the figure stated in waybill the Buyer is obliged to notify the courier about the fact and induce a courier's employee to write the damage protocol. The protocol should be signed by the Buyer and the courier's employee. The submission of the copy of damage protocol by the Buyer with the Seller is the condition of considering Buyer's claims for the damage of commodity during transport and/or for the loss of parcel/parcels.

§ 8

We bear no responsibility for the way of use of the store by Buyer or for consequences resulting from it, especially damages suffered by the Buyers as a result of the use of a third party his account in the store, the telecommunications network malfunction and other causes beyond our control.

§ 9

The registration of the Buyer's account or placing an order are synonymous with his agreement for storing and processing his **personal data** by the Seller in accordance with the provisions of the law on Personal Data Protection. Buyer's personal data will be processed to make it possible for the Seller properly to execute the sales contract, to use in marketing purposes or to assert possible Seller's claims. Shop for marketing purposes will not share data any external entities.

§ 10

Full **content of page** is owned by P.P.H. "PASSAN" Spółka Jawna Andrzej Wojciechowski and subject to legal protection.

§ 11

Colors of products shown on the website of the Shop may differ slightly from the colors of the goods seen with your own eyes.

§ 12

In the matters unstipulated by the Terms of sale appropriate provisions of the **Polish law**, among other things Civil Code and other generally applicable laws will be applied.

§ 13

The **jurisdiction** of Polish courts and Polish procedural provisions will be applied in any disputes arising from the sales according to the Terms of sale.